

PPG MEETING MINUTES 6th July 2016

Apologies- Alan Bellinger

Chair- Susan Devi

1. Surgery update

- LR updated on 2 new salaried doctors starting in Aug/Sep to replace Dr Elias. Feel very fortunate to have recruited as recruitment is very tough. PPG members asked if that would make us fully doctored. AP explained that it would take us to the national average of patients per doctor.
- Phlebotamists now trained
- Helen Cullen and hopefully Sarah Killen now prescribing nurses
- Carers coffee morning was really successful and this is something we would like to continue with PPG help and possibly progress to other support groups
- Dementia, we would like to become a dementia friendly practice and would like PPG support for this. Views of patients need to be sought.
- Opening every Saturday from beginning of September as a result of the survey that the PPG helped with about 7 day, 8-8 NHS.

2. PPG would like the boundary map on our website- LR will arrange this.

3. St Albans hub,

LR update on meeting that she had with Simon Eckett from the CCG who is Director of Strategy, Planning and Delivery. He confirmed that plans were in place for hubs in Borehamwood, Hemel and Harpenden and nothing yet in St Albans.

LR expressed that the Maltings would like to be involved in any hub and the locations. The old police station, Mr Eckett felt would be tricky as limited space and parking facilities. Alternative locations need to be looked at and then the Maltings would need to consider if this was for them. Ppg members expressed concern St Albans seems to be dragging its feet on the hub development. Susan Devi informed everyone that there is a meeting on Monday night that she is attending if anyone else wishes to please get the details form Susan, Simon Eckett will be there, Susan will invite him along to our next meeting.

The development of the city hospital and Watford is still to be announced but word on the street is that Watford will be for acute care and St Albans will be planned and day cases.

4. The NAPP report

Alan has produced a neat summary which he circulated.

LR will circulate some demographics

A welcome pack would be good- nothing too detailed but it would help to encourage patients to come along maybe.

The practice would really like the PPG to use the forum facility to find out what patients would like in terms of support

Carers coffee- was successful and we can repeat this with PPG support

Can the ppg find out from our carers of patients with dementia and patients with early dementia what would make the practice more dementia friendly? LR will

circulate I space- dementia friendly practices.

We would really like a support group for diabetic patients where there could be a diabetic nurse in attendance, info on diet, exercise etc.

Are there any other groups?

The impact of these ideas should be assessed via feedback sheets.

PPG were interested how many hits we have on the website. LR will find this out.

5. SCR-AI

LR explained what this was- you have to opt in and it shares health conditions, health care preferences, relevant medical history and immunisations with other NHS organisations. The basic SCR everyone is in unless you have opted out and this just shares medication and allergies.

LR to confirm with a couple of members that theirs have been activated

6. Patient Access to medical records- some confusion as some members thought they had requested this but could not see any difference in their patient access- LR will look into.

7. AOB

- Welcomed new member
- Concern from some members over the NHS not being what it used to be and the contracts awarded to private companies to deliver NHS services.
- Reminder about meeting on 11th July about Your care Your future
- **Next Meeting 7th September 2016**