

Quote of the Month: "You never know the value of a moment until it becomes a memory" – Dr Zeuss



Time to Enjoy the Outdoors!

With Lockdown easing it's time to get out and about and enjoy everything that St Albans has to offer! In addition, as life returns to some level of normality, it's all change at the Surgery as well as this month's newsletter highlights.



The Door is Open Again!

It's a welcome sign that things are getting back to normal and, to ensure that it's as safe as possible a new one-way system has been introduced; the way out is now through the fire exit at the rear of the building.



More Face-to-Face Appointments

Now that staff are no longer required to cover the Vaccination Centre at Batchwood Hall the Surgery has been able to create more face-to-face appointments to see patients where it is clinically necessary. The appropriate Healthcare Professional on the Assessment Team will still need to talk to you first and assess whether a face-to-face appointment is required.



Frustrated waiting in the Queue?

The Surgery now has a "Call-back" system on the telephone; if there are more than three people waiting in the queue then it will offer you the chance to request a call-back so you don't need to wait for the queue to clear! But make sure that your phone doesn't withhold the number when you make a call – the system needs to know your number in order to call you back!



Health Matters Webinar Programme

Want to see the whole of the Webinar Programme, or hear the recording of completed webinars? Go to <https://www.maltingssurgery.co.uk/the-maltings-health-matters-programme/>



Patient Record Upload Delayed Again!

The initial upload was to be on AUG 1; it was delayed until SEP 1 but now it's delayed again – indefinitely this time. But that doesn't mean it's not going to happen. For an extremely balanced view of the subject check out this Which? Report <https://www.which.co.uk/news/2021/07/nhs-patient-data-sharing-what-you-need-to-know-about-gdpr/>



Next PPG Meeting – SEP 1st; Everyone is Welcome

For full details and how to join the Zoom meeting go to <https://www.maltingssurgery.co.uk/patient-group/>

Feature of the Month



Thanks – Batchwood Hall!

The mobilisation and operation of the Vaccination Centre at Batchwood Hall was outstanding – our heartfelt thanks to all involved. The Vaccination Centre closed at the end of July, and what a fantastic operation it proved to be.

From opening the Centre on Dec 15th to its closing on Jul 29th the Vaccination Programme has proved to be a huge success with over 76,000 doses administered in that time.

One of the most innovative developments was the use of drive-through clinics for clinically extremely vulnerable patients in order to keep them as safe as possible, with staff vaccinating in the snow!

The team vaccinated 43 people over the age of 100, and provided outreach services for hard-to-reach groups.

In addition to the Maltings eight other St Albans Practices provided staff for the Centre and they were ably supported by a team of volunteers.

There can't be many people outside St Albans who have had their vaccine underneath a huge chandelier!

If you are eligible and haven't yet had your jab you can either book through the National Booking System or through the NHS UK website. You can still go to one of the walk-in vaccination clinics happening across Hertfordshire. Go to <https://covid.healthierfuture.org.uk/> or dial 119. Second doses can be given 8 weeks after the first dose and it is very important to have both vaccines to provide the best possible protection against Covid-19.

For further information contact abellinger@gmail.com

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