



Quote of the Month: "Knowledge comes but wisdom lingers" – Calvin Coolidge



## Those Crazy Days of Summer!

It may be the end of meteorological summer, but hopefully the last of the summer rays will still bring some sunshine and make those autumn leaves wait a bit longer! But the season is changing, and it's time to think about your **flu jab** in preparation for winter.

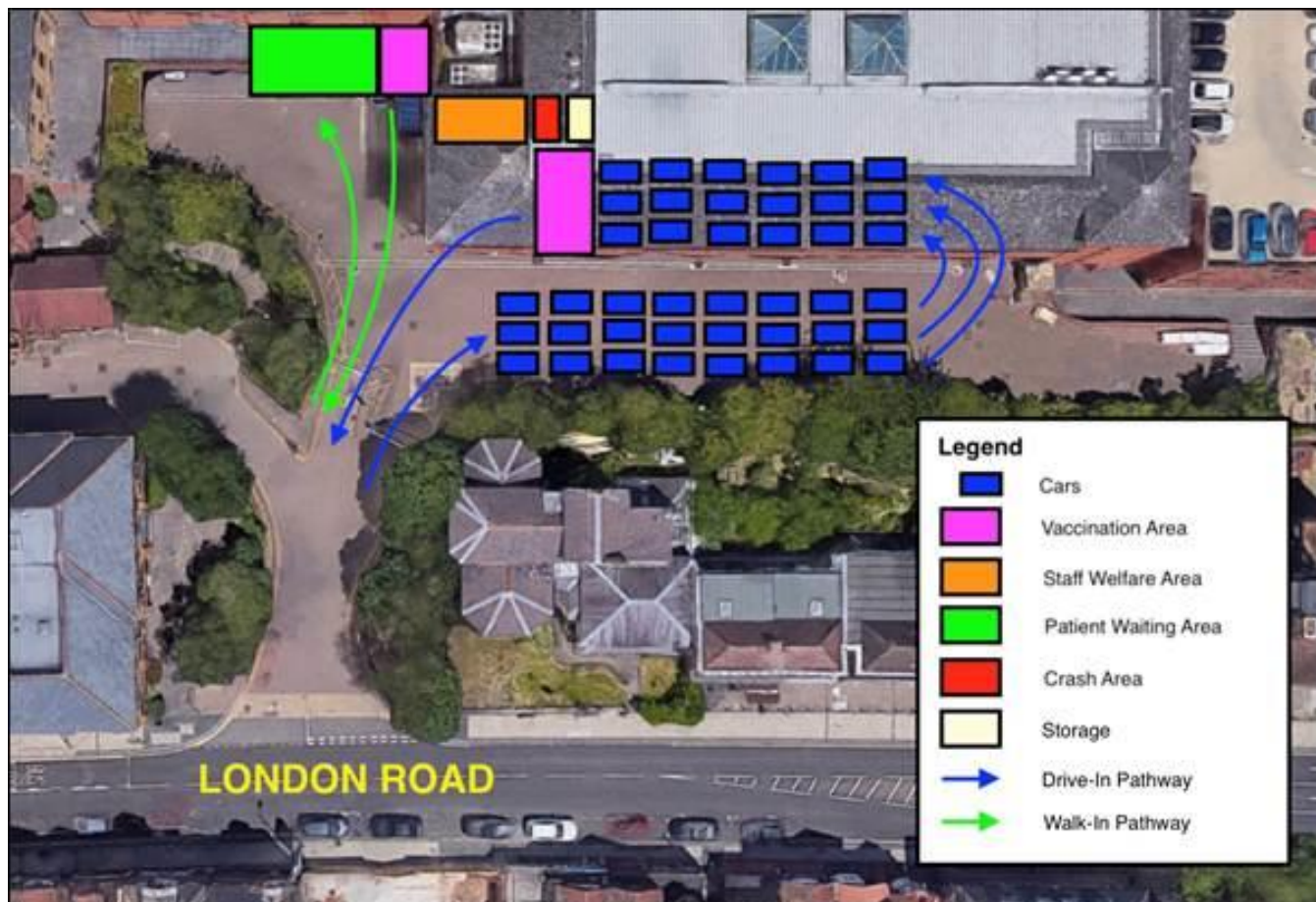
	<p><b>The Surgery is OPEN!</b> The door may be shut, and getting in is similar to Fort Knox, but the <b>SURGERY IS OPEN</b></p> <p><b>The Assessment Team:</b> Whatever you need from the Practice – from an urgent appointment through to a simple request, the <b>Assessment Team</b> is available to you every day.</p> <p>Covid-19 has certainly meant that there have been a lot of changes; <b>but the service hasn't changed</b>, just the way in which we access the service!</p> <p>Whatever you need from the Surgery just call the standard <b>855500</b> number and your request will be put through to the <b>Assessment Team</b> who will action it during the day! No waiting, no travelling, no parking, just a quick call.</p> <p>The <b>Assessment Team</b> approach started last June and has been substantially refined as a result of Covid-19; and it's being further refined as Covid-19 restrictions are eased.</p>	<p><b>Feature of the Month</b></p>  <p><b>Make sure you get the flu jab – but the way you'll get it is very different this year.</b></p> <p><b>The flu jabs this year will be delivered in the Maltings Shopping Centre's Service Yard on Sundays starting September 27 on a drive-through basis. There will also be a facility for people on foot.</b></p> <p>Due to Covid-19, the programme will be very different this year. <b>It will be by invite only.</b> So if you're eligible you'll get an invite from the Surgery with a date and time. If that isn't convenient the invite provides a link to cancel or reschedule.</p> <p>Details of how to get to the Maltings Centre's Service Yard can be found on page 2.</p> <p>The invite will include a QR code that you'll need to take with you; it will be scanned on arrival and you'll be directed to the lane that is appropriate for your needs. The scheduling system should ensure that the wait is minimal as long as we, as patients, don't arrive either too early or too late!</p> <p>Many more people will be getting the flu jab this year and although it doesn't provide protection against Covid-19, getting the jab is <b>critical</b> in a period in which flu risk is heightened.</p> <p>There's a lot of information on the vaccine – the different types of vaccine, eligibility, side-effects etc. on the NHS web site. For everything you need to know just go to:</p> <p><a href="https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/">https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/</a></p>
	<p><b>Next PPG Meeting</b> We will hold future PPG meetings by Zoom – to get your invite just e-mail <a href="mailto:abellinger@gmail.com">abellinger@gmail.com</a></p>	
	<p><b>Easy Read on the Web</b> Do you know anyone who would benefit from an easy read document on Covid-19? <a href="#">Click here</a> so that they can read it!</p>	

For further information contact Alan Bellinger at [abellinger@gmail.com](mailto:abellinger@gmail.com)

## Service Overview

### Location & Patient Pathway

The off-site flu clinics will be held in the Service Yard of the Maltings Shopping Centre.



Patients will be encouraged to attend the clinic by car where possible.

There will also be a co-located ambulatory pathway for patients attending on foot.

### Date & Time

The first flu clinic will be on Sunday 27<sup>th</sup> September, and will run each Sunday from 9am-5pm, until at least Sunday 15<sup>th</sup> November.

### Appointments

To manage demand and prevent surges in attendance on the day, the clinic will be available via **pre-booked appointment only**.

All eligible patients will be given a pre-allocated appointment time and date, which will be sent to them via **SMS, Email and Letter**. These will all contain a QR code unique to the patient.